



Home Delivery Service

Howe Library offers a home delivery program for people who are homebound. There is no charge for this service.

Patron Eligibility

Homebound service will be provided to residents of the Town of Hanover who are not able to come to the library. "Homebound" is defined as being generally confined to the residence either temporarily, due to illness or accident, or permanently, due to age, disability or other mobility problems.

Library Card registration

Homebound patrons may call the library to register for a borrower's card if they do not already have one.

Requesting Materials

Home delivery patrons may call the library (603-643-4120) or contact us via email (reference@thehowe.org) to request particular items. They may also call the information desk (603-640-3267) and speak to a librarian for reading suggestions.

Delivery Schedule

Materials will be delivered by a Howe Library volunteer, when available. When materials are delivered, items from the previous delivery must be ready for the volunteer to return them to the library. Pickup and delivery will be at the convenience of the volunteer, while taking into account the needs of the patron.

Fines/Fees

Overdue fines will not be charged on materials that are returned late. The library's standard fee schedule will apply for damaged or lost items. The number of items checked out may not

Renewals

Home delivery patrons may call the library's circulation desk (603-643-4120) to request renewals or access their records via the library's web site (www.howelibrary.org) Some limitation apply to renewals.

Environment Required for Delivery

Patrons requesting homebound services must provide a safe and appropriate environment for the volunteers who make deliveries to their homes. Patrons are responsible for the safekeeping of all library materials while in their custody. Volunteers may choose not to enter a home, to leave a home immediately, and/or recommend suspension of the service if any of the following conditions exist:

- Pets are not confined (with the exception of service animals trained to assist a disabled person).
- There is not a clear and safe path to the home, with snow shoveled and ice removed.
- Any person in the home presents threatening behavior.